

GB

English, 1

RPD 9477 D

Contents

GB

Installation, 2-3-4-5

Unpacking and levelling
Connecting the electricity and water supplies
The first wash cycle
Technical data

Care and maintenance, 6

Cutting off the water or electricity supply
Cleaning the washing machine
Cleaning the detergent dispenser drawer
Caring for the door and drum of your appliance
Cleaning the pump
Checking the water inlet hose

Precautions and tips, 7

General safety
Disposal

Description of the washing machine, 8-9

Control panel
Display

Running a wash cycle, 10

Wash cycles and functions, 11

Table of wash cycles
Wash functions

Detergents and laundry, 12

Detergent dispenser drawer
Preparing the laundry
Special wash cycles
Load balancing system

Troubleshooting, 13-14

Product Guarantee and Repair Information, 15

Hotpoint

Installation

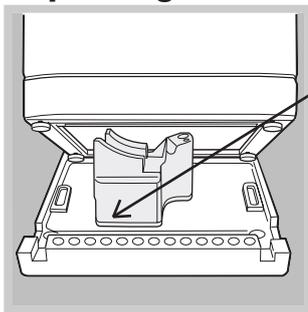
GB

! Keep this instruction manual in a safe place for future reference. Should the appliance be sold, transferred or moved, make sure the instruction manual accompanies the washing machine to inform the new owner as to its operation and features.

! Read these instructions carefully: they contain vital information on installation, use and safety.

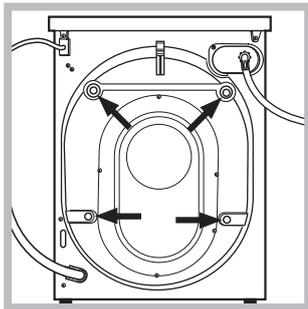
Unpacking and levelling

Unpacking



! This is a separate part of the polystyrene base and should be removed with the base.

! **IMPORTANT check when unpacking your machine.**



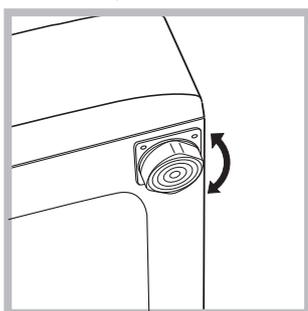
1. Unpack the washing machine.
2. Check whether the washing machine has been damaged during transport. If this is the case, do not install it and contact your retailer.
3. Remove the 4 protective screws and the rubber bush with the respective spacer, situated on the rear of the appliance (see also the installation leaflet).

4. Seal the gaps using the plastic plugs provided.
5. Keep all the parts: you will need them again if the washing machine needs to be moved to another location.

! Packaging materials are not children's toys.

Levelling

Your machine may make a considerable amount of noise if the two front feet have not been adjusted correctly.



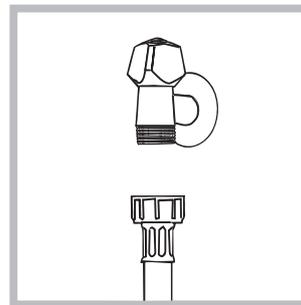
1. Install the washing machine on a flat sturdy floor, without resting it up against walls, cabinets or anything else.

2. If the floor is not perfectly level, compensate for any unevenness by tightening or loosening the adjustable front feet (see figure); the angle of inclination, measured according to the worktop, must not exceed 2°.

Levelling your appliance correctly will provide it with stability and avoid any vibrations, noise and shifting during operation. If it is placed on a fitted or loose carpet, adjust the feet in such a way as to allow enough room for ventilation beneath the washing machine.

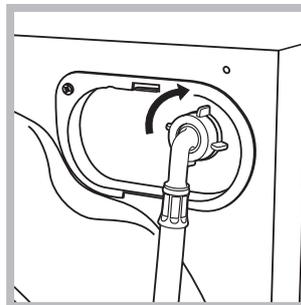
Electric and water connections

Connecting the water inlet hose



1. Connect the supply pipe by screwing it to a cold water tap using a 3/4 gas threaded connection (see figure).

Before performing the connection, allow the water to run freely until it is perfectly clear.



2. Connect the other end of the water inlet hose to the washing machine, screwing it onto the appliance's cold water inlet, situated on the top right-hand side on the rear of the appliance (see figure).

3. Make sure there are no kinks or bends in the hose.

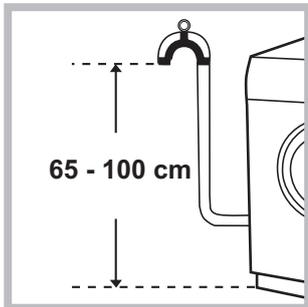
! The water pressure at the tap must be within the values indicated in the Technical details table (on the page 5).

! If the water inlet hose is not long enough, contact a specialist store or an authorised serviceman.

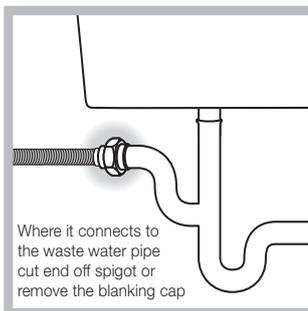
! Ensure that the supply taps are allowing water through. Old taps may seize in the closed position and thus prevent water reaching the machine.

! Never use second-hand or old inlet hoses; use the products supplied with the machine.

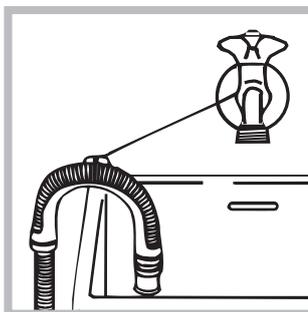
Connecting the drain hose



Connect the drain hose, without bending it, to a draining duct or a wall drain situated between 65 and 100 cm from the floor;



The drain hose may be connected to an under-sink trap. Before connecting the drain hose from the machine ensure that any blanks or removable ends have been taken off the spigot.



If it is placed over the edge of a basin or sink be sure the free end of the hose should not be under-water.

! We advise against the use of hose extensions; in case of absolute need, the extension must have the same diameter as the original hose and must not exceed 150 cm in length. Ensure that if the drain hose is pushed into a standpipe, that the end does not go down more than 15cms (6 inches). If the hose is pushed down too far, this may cause the machine to self-siphon ie. continuously empty as it is filling.

Electric connection

Before plugging the appliance into the mains socket, make sure that:

- the socket is earthed and in compliance with the applicable law;
- the socket is able to sustain the appliance's maximum power load indicated on the Technical Data Plate fixed on the machine;

- the supply voltage is included within the values indicated on the Technical Data Plate fixed on the machine.
- the socket is compatible with the washing machine's plug. If this is not the case, replace the socket or the plug.

Your appliance is now supplied with a 13 amp fused plug it can be plugged into a 13 amp socket for immediate use. Before using the appliance please read the instructions below.

WARNING - THIS APPLIANCE MUST BE EARTHED.
THE FOLLOWING OPERATIONS SHOULD BE CARRIED OUT BY A QUALIFIED ELECTRICIAN.

Replacing the fuse:

When replacing a faulty fuse, a 13 amp ASTA approved fuse to BS 1362 should always be used, and the fuse cover re-fitted. If the fuse cover is lost, the plug must not be used until a replacement is obtained.

Replacement fuse covers:

If a replacement fuse cover is fitted, it must be of the correct colour as indicated by the coloured marking or the colour that is embossed in words on the base of the plug. Replacements can be obtained directly from your nearest Service Depot.

Removing the plug:

If your appliance has a non-rewireable moulded plug and you should wish to re-route the mains cable through partitions, units etc., please ensure that either:
the plug is replaced by a fused 13 ampere rewireable plug bearing the BSI mark of approval.

or:

the mains cable is wired directly into a 13 amp cable outlet, controlled by a switch, (in compliance with BS 5733) which is accessible without moving the appliance.

Disposing of the plug:

Ensure that before disposing of the plug itself, you make the pins unusable so that it cannot be accidentally inserted into a socket.

Instructions for connecting cable to an alternative plug:

Important: the wires in the mains lead are coloured in accordance with the following code:

Green & Yellow	Earth
Blue	Neutral
Brown	Live

COMMISSION DELEGATED REGULATION (EU) No 1061/2010

Brand	HOTPOINT
Model	RPD 9477 DD UK
Rated capacity in kg of cotton	9
Energy efficiency class on a scale from A+++ (low consumption) to G (high consumption)	A+++
Energy consumption per year in kWh ¹⁾	131
Energy consumption of the standard 60 °C cotton programme at full load in kWh ²⁾	0.732
Energy consumption of the standard 60 °C cotton programme at partial load in kWh ²⁾	0.499
Energy consumption of the standard 40 °C cotton programme at partial load in kWh ²⁾	0.409
Power consumption of the off-mode in W	0.5
Power consumption of the left-on mode in W	8
Water consumption per year in litres ³⁾	11300
Spin-drying efficacy class on a scale from G (minimum efficacy) to A (maximum efficacy)	B
Maximum spin speed attained ⁴⁾	1400
Remaining moisture content ⁵⁾	53.0%
Programme time of the "standard 60 °C cotton" at full load in minutes	330
Programme time of the "standard 60 °C cotton" at partial load in minutes	215
Programme time of the "standard 40°C cotton" at partial load in minutes	200
Duration of the left-on mode in minutes	30
Noise in dB(A) re 1 pW washing ⁶⁾	53
Noise in dB(A) re 1 pW spinning ⁶⁾	81
Built-in model	

¹⁾ The "standard 60°C cotton" at full and partial load and the "standard 40°C cotton" at partial load are the standard washing programmes to which the information in the label and the fiche relates. Standard 60°C cotton and standard 40°C cotton are suitable to clean normally soiled cotton laundry and are the most efficient programmes in terms of combined energy and water consumption. Partial load is half the rated load.

²⁾ Based on 220 standard washing cycles for cotton programmes at 60°C and 40°C at full and partial load, and the consumption of the low-power modes. Actual energy consumption will depend on how the appliance is used.

³⁾ Based on 220 standard washing cycles for cotton programmes at 60°C and 40°C at full and partial load. Actual water consumption will depend on how the appliance is used.

⁴⁾ For the standard 60 °C at full and partial load or the 40°C at partial whichever is lower.

⁵⁾ Attained for 60 °C cotton at full and partial load or the 40°C at partial whichever is higher.

⁶⁾ Based on washing and spinning phases for the standard 60°C cotton programme at full load.

Care and maintenance

GB

Cutting off the water and electricity supplies

- Turn off the water tap after every wash cycle. This will limit wear on the hydraulic system inside the washing machine and help to prevent leaks.
- Unplug the washing machine when cleaning it and during all maintenance work.

Cleaning the washing machine

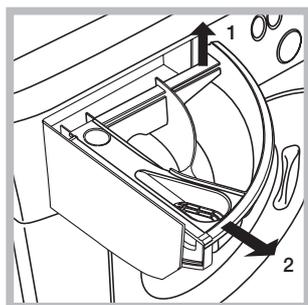
- The outer parts and rubber components of the appliance can be cleaned using a soft cloth soaked in lukewarm soapy water. Do not use solvents or abrasives.
- The washing machine has a auto clean programme for its internal parts that **must be run with no load in the drum**.

A message on the display will regularly (roughly every 50 cycles) advise the user to run the Auto-cleaning cycle to clean the washing machine and combat limescale build-up and bad odours.

For optimal maintenance we suggest using WPRO Limescale and grease remover, according to the instructions shown on the package. The product can be purchased by contacting the technical assistance service or through the website www.hotpoint.eu. Hotpoint declines all liability for any damages to the appliance caused by the use of other cleaning products for washing machines available on the market.

To activate the programme, press the  button for 5 seconds then press START/PAUSE to start the programme, which will last roughly 70 minutes.

Cleaning the detergent dispenser drawer



Remove the dispenser by raising it and pulling it out (see figure). Wash it under running water; this operation should be repeated frequently.

Caring for the door and drum of your appliance

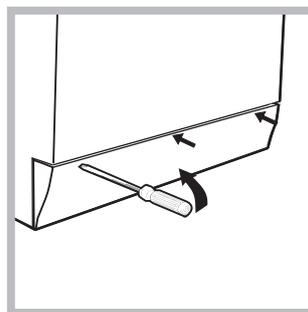
- Always leave the porthole door ajar in order to prevent unpleasant odours from forming.

Cleaning the pump

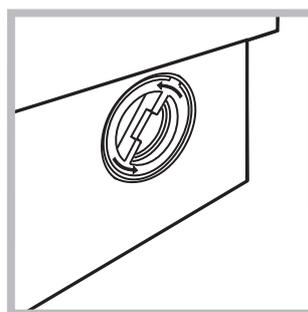
The washing machine is fitted with a self-cleaning pump which does not require any maintenance. Sometimes, small items (such as coins or buttons) may fall into the pre-chamber which protects the pump, situated in its bottom part.

! Make sure the wash cycle has finished and unplug the appliance.

To access the pre-chamber:



1. using a screwdriver, remove the cover panel on the lower front part of the washing machine (see figure);



2. unscrew the lid by rotating it anti-clockwise (see figure): a little water may trickle out. This is perfectly normal;

3. clean the inside thoroughly;
4. screw the lid back on;
5. reposition the panel, making sure the hooks are securely in place before you push it onto the appliance.

Checking the water inlet hose

Check the inlet hose at least once a year. If there are any cracks, it should be replaced immediately: during the wash cycles, water pressure is very strong and a cracked hose could easily split open.

! Never use second-hand hoses.

! This washing machine was designed and constructed in accordance with international safety regulations. The following information is provided for safety reasons and must therefore be read carefully.

General safety

- This appliance was designed for domestic use only.
- This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved. Children shall not play with the appliance. Cleaning and user maintenance shall not be made by children without supervision.
- Do not touch the machine when barefoot or with wet or damp hands or feet.
- Do not pull on the power supply cable when unplugging the appliance from the electricity socket. Hold the plug and pull.
- Do not open the detergent dispenser drawer while the machine is in operation.
- Do not touch the drained water as it may reach extremely high temperatures.
- Never force the porthole door. This could damage the safety lock mechanism designed to prevent accidental opening.
- If the appliance breaks down, do not under any circumstances access the internal mechanisms in an attempt to repair it yourself.
- Always keep children well away from the appliance while it is operating.
- The door can become quite hot during the wash cycle.
- If the appliance has to be moved, work in a group of two or three people and handle it with the utmost care. Never try to do this alone, because the appliance is very heavy.
- Before loading laundry into the washing machine, make sure the drum is empty.

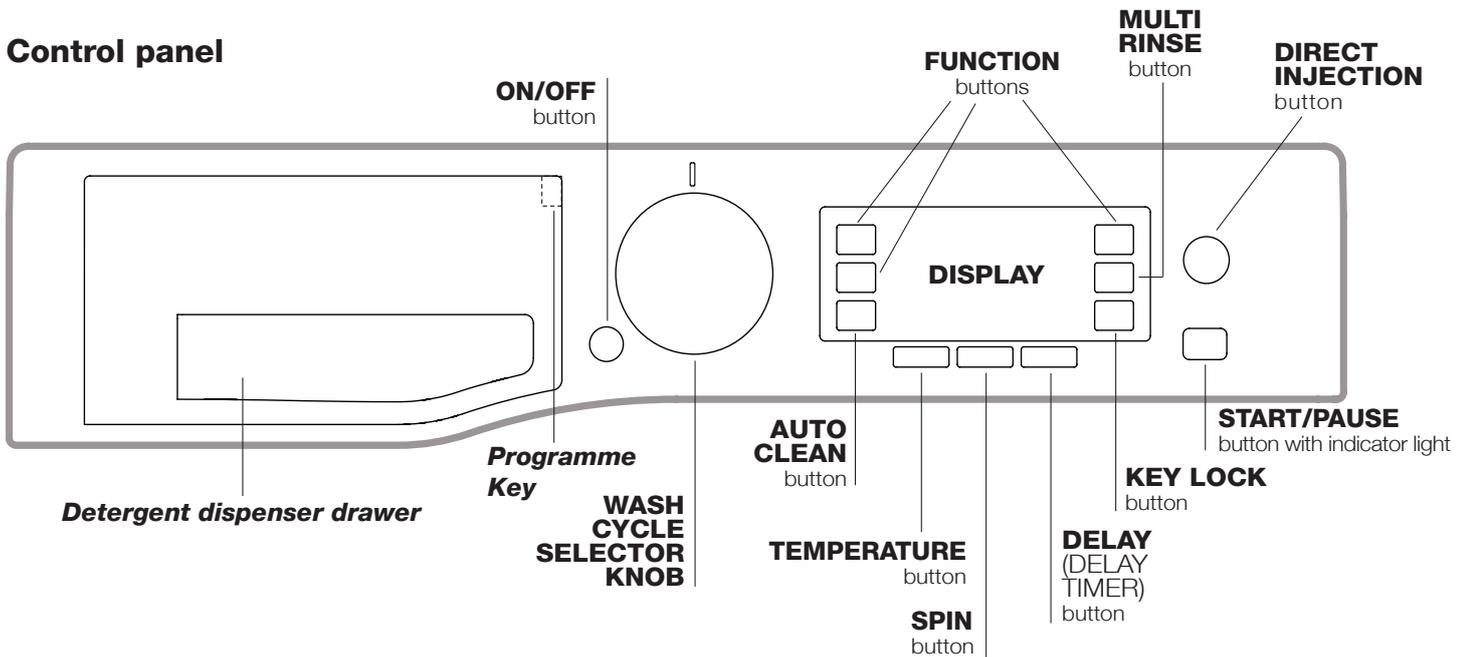
Disposal

- Disposing of the packaging materials: observe local regulations so that the packaging may be re-used.
- The European Directive 2012/19/EU on Waste Electrical and Electronic Equipment, requires that old household electrical appliances must not be disposed of in the normal unsorted municipal waste stream. Old appliances must be collected separately in order to optimise the recovery and recycling of the materials they contain and reduce the impact on human health and the environment. The crossed out "wheeled bin" symbol on the product reminds you of your obligation, that when you dispose of the appliance it must be separately collected. Consumers should contact their local authority or retailer for information concerning the correct disposal of their old appliance.

Description of the washing machine

GB

Control panel



Detergent dispenser drawer: used to dispense detergents and washing additives (see “Detergents and laundry”).

Programme Key: the Programme Key inside the detergent dispenser shows all the available programmes together with a graphical guide on how to use the individual dispenser compartments.

ON/OFF button : press this briefly to switch the machine on or off. The START/PAUSE indicator light, which flashes slowly in a green colour shows that the machine is switched on. To switch off the washing machine during the wash cycle, press and hold the button for approximately 3 seconds; if the button is pressed briefly or accidentally the machine will not switch off. If the machine is switched off during a wash cycle, this wash cycle will be cancelled.

WASH CYCLE SELECTOR KNOB: used to set the desired wash cycle (see “Table of programmes and wash cycles”).

FUNCTION buttons: press the button to select the desired function. The corresponding indicator light on the display will switch on.

AUTO CLEAN button: press to clean the machine’s internal parts (see “Cleaning the washing machine”).

DIRECT INJECTION button: press to select the DIRECT INJECTION option.

MULTI RINSE button : press to select the desired rinse type.

SPIN button : press to reduce or completely exclude the spin cycle - the value is indicated on the display.

TEMPERATURE button : press to decrease the temperature: the value will be shown on the display.

KEY LOCK button : to **activate** the control panel lock, press and hold the button for approximately 2 seconds. When the display visualises “KEY LOCK ON” the

control panel is locked (apart from the ON/OFF button). This means it is possible to prevent wash cycles from being modified accidentally, especially where there are children in the home. To **deactivate** the control panel lock, press and hold the button for approximately 2 seconds.

DELAY (DELAY TIMER) button : press to set a delayed start time for the selected wash cycle. The delay time will be shown on the display.

START/PAUSE button with indicator light: when the green indicator light flashes slowly, press the button to start a wash cycle. Once the cycle has started the indicator light will remain lit in a fixed manner. To pause the wash cycle, press the button again; the indicator light will flash in an orange colour. If the symbol  is not illuminated, the door may be opened. To start the wash cycle from the point at which it was interrupted, press the button again.

Standby mode

This washing machine, in compliance with new energy saving regulations, is fitted with an automatic standby system which is enabled after about 30 minutes if no activity is detected. Press the ON-OFF button briefly and wait for the machine to start up again.

Antimicrobial seal

The seal around the porthole door is made from a special mixture ensuring antimicrobial protection, thus reducing bacterial proliferation up to 99.99%.

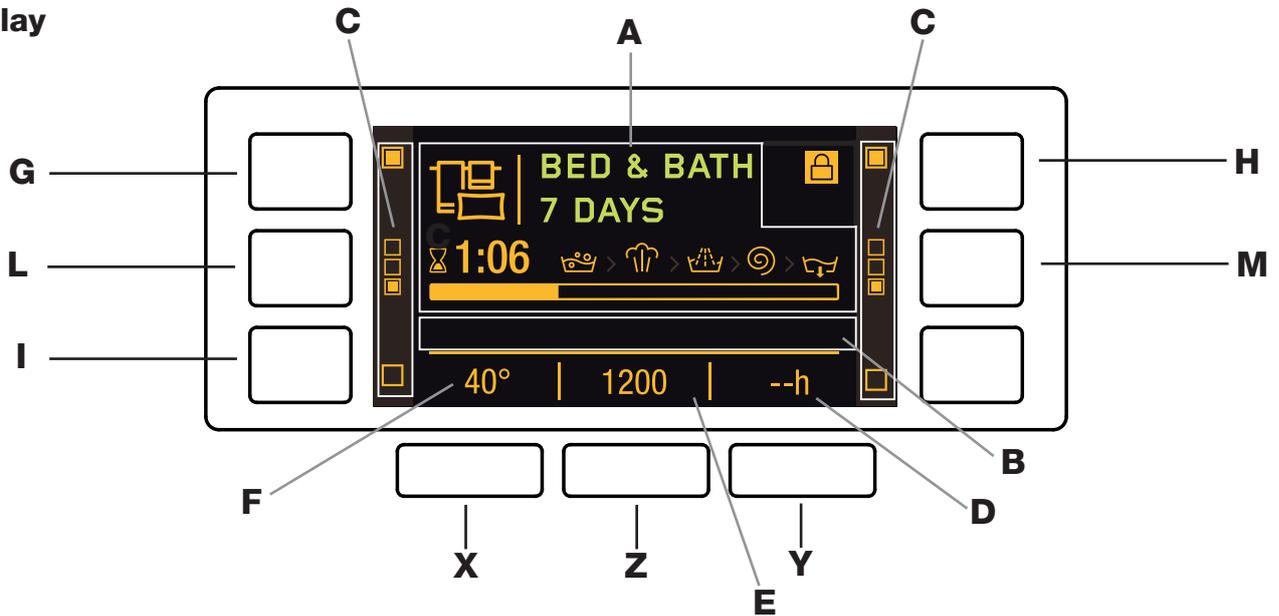
The seal contains zinc pyrithione, a biocidal substance which reduces the proliferation of harmful microbes (*) such as bacteria and mould prone to causing stains, unpleasant odours and product deterioration.

(*) **According to tests performed by the University of Perugia,**

Italy on: *Staphylococcus aureus, Escherichia coli, Pseudomonas aeruginosa, Candida albicans, Aspergillus niger, Penicillium digitatum.*

In rare cases an allergic reaction may be caused by prolonged contact between seal and skin.

Display



The display is useful when programming the machine and provides a great deal of information.

The following will appear in area **A**: the icon and selected washing programme, the washing phases and time remaining to the end of the wash cycle.

Area **B** will include the two intensity levels relative to the DIRECT INJECTION option.

The indicator lights relative to the available functions appear in area **C**.

Area **D** will have the time remaining to the start of the selected programme if the DELAY (DELAY TIMER) function was set.

String **E** shows the maximum spin speed value (this depends on the selected wash cycle); if the programme does not include the spin cycle, the dimly lit "--" symbol will appear in the area.

Area **F** will visualise the temperature value selectable on the basis of the set programme; if the temperature of the programme cannot be set, the area will show the symbol "--" dimly lit.

Door locked symbol

If the symbol is lit, this indicates that the washing machine door is blocked to prevent it from being opened accidentally. To prevent any damage from occurring, wait for the symbol to switch itself off before opening the appliance door.

N.B.: if the DELAY (DELAY TIMER) function has been activated, the door cannot be opened; pauses the machine by pressing the START/PAUSE button if you wish to open it.

! To change the language switch off the machine and press buttons **G, H, I** **simultaneously** until an alarm is heard: the language-selection menu will be displayed again.

To select the desired language press the **X** and **Y** buttons; to confirm the selection press the **Z** button.

! To change the display luminosity, which by default is set to the highest value, switch the machine off then **simultaneously** press buttons **G, L** and **M** until the buzzer sounds. Press buttons **X** and **Y** to choose the desired level of luminosity then confirm by pressing button **Z**.

! During the wash cycle or when the DELAY (DELAY TIMER) function has been enabled, if the user does not interact with the display for 1 minute the "SCREEN SAVER" activates. To return to the previous window, simply press any button.

Running a wash cycle

GB

1. **SWITCH THE MACHINE ON.** Press the On/Off button ; the text HOTPOINT will appear on the display and the START/PAUSE indicator light will flash slowly in a green colour.
2. **LOAD THE LAUNDRY.** Open the porthole door. Load the laundry, making sure you do not exceed the maximum load value indicated in the table of programmes on the following page.
3. **MEASURE OUT THE DETERGENT.** Open the detergent dispenser drawer and pour the detergent into the relevant compartments as described in "Detergents and laundry".
4. **CLOSE THE DOOR.**
5. **SELECT THE WASH CYCLE.** Use the WASH CYCLE SELECTOR knob to select the desired wash cycle; the name of the wash cycle will appear on the display. A temperature and spin speed is set for each wash cycle; these may be adjusted. The duration of the cycle will appear on the display.
6. **CUSTOMISE THE WASH CYCLE.** Use the relevant buttons:

Modifying the temperature and/or spin speed.

The machine automatically selects the maximum temperature and spin speed set for the selected wash cycle; these values cannot therefore be increased. The temperature can be decreased by pressing the  button, until the cold wash (the display will visualise the "--" symbol) setting is reached. The spin speed may be progressively reduced by pressing the  button, until it is completely excluded (the display will visualise the "--" symbol). If these buttons are pressed again, the maximum values are restored.

! Exception: if the 2 programme is selected, the temperature can be increased up to a value of 40°C.

! Exception: if the 3 programme is selected, the temperature can be increased up to a value of 60°C.

! Exception: if the 4 programme is selected, the temperature can be increased up to a value of 60°C.

! Exception: if the 11 programme is selected, the temperature can be increased up to a value of 90°C.

Setting a delayed start.

To set a delayed start for the selected programme, press the corresponding button repeatedly until the required delay period has been reached. To remove the delayed start function press the button until the text "-- h" appears on the display.

Set the rinse type.

Option  makes it possible to select the desired rinse type for sensitive skin. Press the button once for the "Extra +1" level, which makes it possible to select an additional rinse after the standard cycle rinse and remove all traces of detergent. Press the button again for the "Extra +2" level, which makes it possible to select two additional rinses to the standard cycle rinses; it is recommended for very sensitive skin. When the button is pressed for the third time, the "Extra +3" level is set, thus allowing the selection of 3 rinses in addition to the standard cycle's rinses. The option - started with cycles at a temperature of 40°C - makes it possible to

remove major allergens such as pollen, cat and dog hair. With cycles at a temperature higher than 40° a very good level of antiallergic protection is achieved. Press the button again to go back to the "Normal rinse" rinse type. If the current adjustment can be neither set nor changed, the display will show "No Selection" or "No Change".

Modifying the cycle settings.

- Press the button to enable the function; the relevant indicator light on the display will light up.
- Press the button again to disable the function; the relevant indicator light on the display will switch off.

! If the selected function is incompatible with the set programme, the relevant indicator light will appear dimly lit; in addition, the incompatibility will be signalled by a buzzer (3 beeps) and the wording "No Selection" will appear on the display.

! If the selected function is incompatible with another previously set function, the wording "No Selection" will appear on the display and the function will not be enabled.

! The functions may affect the recommended load value and/or the duration of the cycle.

7. **START THE PROGRAMME.** Press the START/PAUSE button. The corresponding indicator light will become green, remaining lit in a fixed manner, and the door will be locked (the DOOR LOCKED symbol  will be on). During the wash cycle, the name of the phase in progress will appear on the display. To change a wash cycle while it is in progress, pause the washing machine using the START/PAUSE button (the START/PAUSE indicator light will flash slowly in an orange colour); then select the desired cycle and press the START/PAUSE button again. To open the door while a cycle is in progress, press the START/PAUSE button; if the DOOR LOCKED  symbol is switched off the door may be opened. Press the START/PAUSE button again to restart the wash cycle from the point at which it was interrupted.
8. **THE END OF THE WASH CYCLE.** This will be indicated by the text "CYCLE END" on the display; when the DOOR LOCKED  symbol switches off the door may be opened. Open the door, unload the laundry and switch off the machine.

! If you wish to cancel a cycle which has already begun, press and hold the  button. The cycle will be stopped and the machine will switch off.

Direct Injection

The washing machine is equipped with the innovative technology «Direct Injection» which pre-mixes water and detergent, thus immediately activating the detergent's cleaning principles. This active emulsion is directly introduced into the drum of the washing machine and penetrates the fibres with more efficacy in cleaning even heavily soiled garments at low temperatures, fully preserving colours and fabrics.

The mode «Power» ensures the best cleaning performance and the mode «EcoEnergy» allows more energy saving.

Wash cycles and functions Hotpoint

GB

Table of wash cycles

Wash cycles	Description of the wash cycle	Max. temp. (°C)	Max. speed (rpm)	Detergents		Max. load (kg)	Residual damage%	Energy consumption kWh	Total water lit	Cycle duration
				Wash	Fabric softener					
DAILY CLEAN										
1	Anti-Stain Power 20°C	20°	1400	●	●	9	-	-	-	**
2	Anti-Stain Turbo 45'	20° (Max. 40°C)	1200	●	●	4,5	-	-	-	**
3	Cotton (3): lightly soiled resistant and delicate colours.	40° (Max. 60°C)	1400	●	●	9	53	1,10	97	225'
4	Synthetics (4): lightly soiled resistant colours.	40° (Max. 60°C)	1000	●	●	4,5	46	0,65	62	100'
5	Fast 30': to refresh lightly soiled garments quickly (not suitable for wool, silk and clothes which require washing by hand).	30°	800	●	●	3,5	71	0,19	47	30'
SPECIALS										
6	Colour Care (default) => Colours	40°	1400	●	●	5	-	-	-	**
7	Ultradelicates (Ultra Delicates)	30°	--	●	●	1	-	-	-	**
8	Wool: for wool, cashmere, etc.	40°	800	●	●	2	-	-	-	**
9	Jeans	40°	800	●	●	4	-	-	-	**
10	Shirts	40°	600	●	●	2	-	-	-	**
EXTRA										
11	White (Whites): heavily soiled whites and resistant colours.	60° (Max. 90°C)	1400	●	●	9	-	-	-	**
11	Eco Cotton 60°C  (1): heavily soiled whites and resistant colours.	60°	1400	●	●	9	53	0,73	56,5	330'
11	Eco Cotton 40°C  (2): lightly soiled resistant and delicate colours.	40°	1400	●	●	9	53	0,70	88	330'
12	Anti-Allergy	60°	1400	●	●	9	-	-	-	**
13	Bed & Bath (Bed & Bath 7 Days): for bedlinen and towels.	60°	1400	●	●	9	-	-	-	**
14	Duvets: for down-stuffed garments.	30°	1000	●	●	3,5	-	-	-	**
Partial Programmes										
	Rinse	-	1400	-	●	9	-	-	-	**
	Spin + Pump out	-	1400	-	-	9	-	-	-	**
	Pump out only *	-	--	-	-	9	-	-	-	**

* If you select programme  and exclude the spin cycle, the machine will drain only.

** The duration of the wash cycle can be checked on the display.

The length of cycle shown on the display or in this booklet is an estimation only and is calculated assuming standard working conditions. The actual duration can vary according to factors such as water temperature and pressure, the amount of detergent used, the amount and type of load inserted, load balancing and any wash options selected.

1) Test wash cycle in compliance with regulations 1061/2010: set programme 11 and enable the Eco function .

This cycle is designed for cotton loads with a normal soil level and is the most efficient in terms of both electricity and water consumption; it should be used for garments which can be washed at 60°C. The actual washing temperature may differ from the indicated value.

2) Test wash cycle in compliance with regulations 1061/2010: set programme 11, enable the Eco function  and lower the temperature down to 40°C.

This cycle is designed for cotton loads with a normal soil level and is the most efficient in terms of both electricity and water consumption; it should be used for garments which can be washed at 40°C. The actual washing temperature may differ from the indicated value.

For all Test Institutes:

3) Long wash cycle for cottons: set programme 3 at temperature 40°C.

4) Long wash cycle for synthetics: set wash cycle 4 with a temperature of 40°C.

Wash functions

! If the selected function is incompatible with the set programme, the relevant indicator light will appear dimly lit; in addition, the incompatibility will be signalled by a buzzer (3 beeps) and the wording "No Selection" will appear on the display.

! If the selected function is incompatible with another previously set function, the wording "No Selection" will appear on the display and the function will not be enabled.

Steam Hygiene

This option enhances washing performance by generating steam during the wash cycle to remove any bacteria from the fibres, which are treated at the same time.

! The steam generated during the operation of the washing machine may cause the porthole door to become hazy.

Colour Care

Setting cycle 6 and selecting this function allows for choosing among 3 different programmes specially designed for optimally preserving colour intensity and the brilliance of whites:

Colours: used to wash light coloured clothes. This programme is designed to maintain bright colours over time.

Darks: this programme is designed to maintain dark colours over time. We recommend using a liquid detergent for best results, preferably when washing dark-coloured garments.

Whites: this programme is designed to maintain the brightness of white clothes over time. Use powder detergent for best results.

Eco

Pressing this button together with programme 11 allows for running standard programmes at 60°C and 40°C.

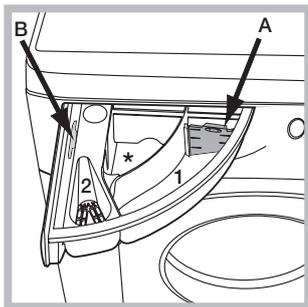
Detergents and laundry

GB

Detergent dispenser drawer

Good washing results also depend on the correct dose of detergent: adding too much detergent will not necessarily result in a more efficient wash, and may in fact cause a build up on the inside of your appliance and contribute to environmental pollution.

- ! Use powder detergent for white cotton garments, for pre-washing, and for washing at temperatures over 60°C.
- ! Follow the instructions given on the detergent packaging.
- ! Do not use hand washing detergents because these create too much foam.



Open the detergent dispenser drawer and pour in the detergent or washing additive, as follows.

! Do not pour detergent into the middle compartment (*).

compartment 1: Detergent for the wash cycle (powder or liquid)

If liquid detergent is used,

it is recommended that the removable plastic partition **A** (supplied) be used for proper dosage. If powder detergent is used, place the partition into slot **B**.

compartment 2: Additives (fabric softeners, etc.)

The fabric softener should not overflow the grid.

Preparing the laundry

- Divide the laundry according to:
 - the type of fabric/the symbol on the label
 - the colours: separate coloured garments from whites.
- Empty all garment pockets and check the buttons.
- Do not exceed the listed values, which refer to the weight of the laundry when dry: see "Table of wash cycles".

How much does your laundry weigh?

- 1 sheet 400-500 g
- 1 pillow case 150-200 g
- 1 tablecloth 400-500 g
- 1 bathrobe 900-1200 g
- 1 towel 150-250 g

Special wash cycles

Anti-Stain Power 20°C: this programme ensures maximum stain removal capacity with no need for pre-treatment at low temperatures, preserving fabrics and colours.

Anti-Stain Turbo 45': this cycle ensures excellent stain removal capacity even at 20°C in just 45 minutes. The temperature of this cycle can be increased up to 40°C.

Ultradelicates: use programme **7** to wash very delicate garments having strasses or sequins.

We recommend turning the garments inside out before washing and placing small items into the special bag for washing delicates. Use liquid detergent on delicate garments for best results.

Wool - Woolmark Apparel Care - Green:

the wool wash cycle of this machine has been approved by The Woolmark Company for the washing of wool garments labelled as "hand wash" provided that the products are washed according to the instructions on the garment

label and those issued by the manufacturer of this washing machine (M1127)



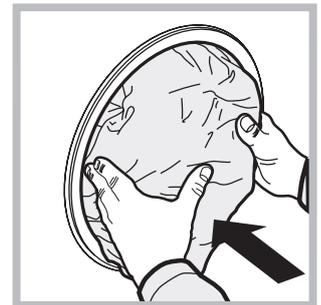
Jeans: turn garments inside-out before washing and use a liquid detergent. Use programme **9**.

Shirts: use the special **10** wash cycle to wash shirts in different fabrics and colours to guarantee they receive the best possible care.

Anti-Allergy: use programme **12** to remove major allergens such as pollen, mites, cat's and dog's hair.

Bed & Bath: use programme **13** to wash bed linen and towels in one single cycle: it optimises softener performance and helps you save time and energy. We recommend the use of powder detergent

Duvets: to wash double or single duvets (the weight of which should not exceed 3,5 kg), cushions or clothes padded with goose down such as puffer jackets, use the special **14** wash cycle. We recommend that duvets are placed in the drum with their edges folded inwards (see figure) and that no more than $\frac{3}{4}$ of the total volume of the drum is used. To achieve the best results, we recommend that a liquid detergent is used and placed inside the detergent dispenser drawer.



Load balancing system

Before every spin cycle, to avoid excessive vibrations and to distribute the load in a uniform manner, the drum rotates continuously at a speed which is slightly greater than the washing rotation speed. If, after several attempts, the load is not balanced correctly, the machine spins at a reduced spin speed. If the load is excessively unbalanced, the washing machine performs the distribution process instead of spinning. To encourage improved load distribution and balance, we recommend small and large garments are mixed in the load.

Your washing machine could occasionally fail to work. Before contacting the Technical Assistance Service (see “Service”), make sure that the problem cannot be solved easily using the following list.

Problem:

The machine does not switch on.

The wash cycle does not start.

The washing machine does not take in water (the text “NO WATER, Turn tap on” appears on the display).

The machine continuously fills with water and continually drains away or Water left in the drum or Stuck on wash.

The machine does not drain or spin - (error lights flashing).

The machine does spin.

The machine does not heat or poor wash results.

The programme takes too long.

The Display sticks at one ‘time to end’ for more than 1 Minute or the Display changes the estimated ‘Time to End’ during the programme.

The machine vibrates a lot during the spin cycle.

Possible causes / Solutions:

- The appliance is not plugged into the socket fully, or not enough to make contact.
- There is no power to the socket, or the fuse has blown in the mains plug.

- The door is not closed properly.
- The ON/OFF button has not been pressed.
- The START/PAUSE button has not been pressed.
- The water tap has not been turned on to allow water to flow into the machine.
- A delayed start has been set.

- The water inlet hose is kinked.
- The water inlet hose is not connected to the water supply.
- The water pressure is too low.
- The water tap has not been turned on to allow water to flow into the machine.
- There is no water supply to the house.
- The inlet valve filter is blocked.
- The START/PAUSE button has not been pressed.

- The top of the drain hose is too low - It must be fitted at a height between 65 and 100 cm from the floor (see “Installation”).
- The drain hose is connected incorrectly to the sink trap allowing water to run into the machine, the drain hose must be positioned higher than the bottom of the sink to prevent water flowing down the drain hose.
- The end of the drain hose has been pushed too far down the standpipe, the ‘U’ bracket should be fitted 100 mm from the end of the drain hose.

- The Pump filter is blocked.
- The drain hose is kinked (see “Installation”).
- New Installation - The blanking cap or spigot has not been removed if connected under a sink.
- The drain hose or sink trap is blocked.

- The Spin Speed is set to “--”.

- The ‘Temperature’ is set to “--”.

- Programme times will vary due to water pressure, the incoming water temperature and if the wash load goes out of balance. This will increase the programme times accordingly (see ‘The machine wont spin properly’ next page).

- The display time is for guidance only - **it is not a precise time to finish and may vary.**

- The feet have not been adjusted, enabling the machine to rock.
- New Installation - Either the Transit Bolts including the plastic spacers, or the Polystyrene Packaging have not been removed when installing the machine.
- The machine is trapped between cabinets and/or walls.
- The load is in a slight out of balance condition and machine is spinning, but at a lower speed.

The machine is noisy.

- There will always be some motor, pump and drum noise during spin.

The machine wont spin properly.

- Out of Balance detected when attempting to go into a spin cycle - If this happens the machine will continue to try to repeat the distribution of the load required before the machine will go into higher spin speeds - This will increase the programme time accordingly. This is a safety feature to prevent damage. Out of Balance can be caused by washing a single heavy item (eg duvet, quilt, etc). - Try the programme again using a different load.

The machine leaks from the dispenser.

- The dispenser drawer is blocked with detergent and requires cleaning.
- The water pressure is too high and requires turning down - turn down the tap on the water supply pipe slightly and try again.
- The machine is tilting forwards - It must be level when in its final position.

The machine leaks (other than dispenser).

- The fill hose is loose, check both the cabinet and tap ends.
- The fill hose is tight but still leaks, if so replace the rubber washers, or the fill hose is missing the rubber washer.
- The drain hose is not fixed in properly.

The option lights and the START/ PAUSE indicator light are flash rapidly and an error code appears on the display (eg F-01, F-..).

- Switch off the machine and unplug it, wait for approximately 1 minute and then switch back on again. If the problem persists contact Technical Assistance Centre.

The machine smells.

- The machine requires a service wash. Run a auto clean wash cycle with detergent and no laundry.

The machine door cannot be opened.

- The door will not open until the door lock indicator light goes out shortly after the program has finished.
- If there is no power to the machine you need to perform the manual unlocking procedure.

Door Seal damaged at the bottom.

- The door seal has drainage holes at the bottom - This is normal.

The water level is too low when the machine is washing.

- The water level is correct if it can be seen at the bottom of the door.

There is too much foam.

- The detergent is not suitable for machine washing (it should display the text 'for washing machines' or 'hand and machine wash' or the like).
- Too much detergent was used - less detergent is required in soft water.

After completing the programme, or before starting a programme, the machine has turned itself off (no lights).

- To comply with new energy saving regulations the machine is fitted with an automatic standby system. Press 'ON/OFF' button for 3 seconds to activate the machine, it can then either be switched off or a new programme selected.

General.

- Your washing machine contains sensors that monitor progress during the wash cycle (eg: Water Levels, Temperatures, Out of Balance loads, Wash time/progress). Normally, if your machine successfully completes the cycle, there is unlikely to be anything wrong!

Remember, you will be charged for a service call for problems caused by incorrect installation, as indicated on pages 2 to 4.

Not emptying contents from pockets may cause pump or drain blockages, or may damage the machine. Do not wash items which do not have a wash label, or wash items that are not intended as machine washable.

Guarantee

12 Months Parts and Labour Guarantee

Your appliance has the benefit of our manufacturer's guarantee, which covers the cost of breakdown repairs for twelve months from the date of purchase. This gives you the reassurance that if, within that time, your appliance is proven to be defective because of either workmanship or materials, we will, at our discretion, either repair or replace the appliance at no cost to you:

This guarantee is subject to the following conditions:

- The appliance has been installed and operated correctly and in accordance with our operating and maintenance instructions.
- The appliance is used only on the electricity or gas supply printed on the rating plate.
- The appliance has been used for normal domestic purposes only.
- The appliance has not been altered, serviced, maintained, dismantled, or otherwise interfered with by any person not authorised by us.
- Any repair work must be undertaken by us or our appointed agent.
- Any parts removed during repair work or any appliance that is replaced become our property.
- The appliance is used in the United Kingdom or Republic of Ireland.

The guarantee does not cover:

- Damage resulting from transportation, improper use, neglect or interference or as a result of improper installation.
- Replacement of any consumable item or accessory. These include but are not limited to: plugs, cables, batteries, light bulbs, fluorescent tubes and starters, covers and filters.
- Replacement of any removable parts made of glass or plastic.

THIS GUARANTEE WILL NOT APPLY IF THE APPLIANCE HAS BEEN USED IN COMMERCIAL OR NON-DOMESTIC PREMISES.

Recycling and Disposal Information

As part of Hotpoint's continued commitment to helping the environment, Hotpoint reserves the right to use quality, recycled components to keep down customer costs and minimise material wastage. Please dispose of packaging and old appliances carefully. To minimise the risk of injury to children, remove the door, plug, and cut the mains cable off flush with the appliance. Dispose of these parts separately to ensure that the appliance can no longer be plugged into mains socket, and the door cannot be locked shut.

Repairs and After Sales

For product help and advice, repairs, spare parts or accessories, we're here to help.

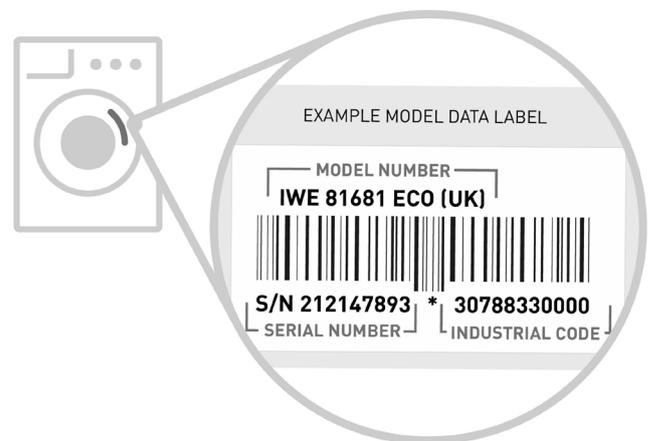
For local repair engineers - **03448 111 606**
ROI - **0818 313 413**

UK standard local rate applies
ROI local Irish rate applies

For Parts and Accessories visit:
parts.hotpoint.co.uk/shop

Please remember to register your appliance at **www.hotpointservice.co.uk** to activate your 10 year parts guarantee.

How to find your model and serial number:



GB

Whirlpool EMEA S.p.A. - Socio Unico
via Carlo Pisacane n.1,
20016 Pero (MI)
Italy
www.hotpoint.co.uk
